

ORGANIZATIONAL HEALTH OPERATING SYSTEM™

A strategic framework for human-centered, high-performing workplace cultures

DIVERSITY



CUSTOMER IMPACT

We innovate the best possible solutions to serve the evolving marketplace.

Enabler: Build a workforce that reflects and connects with the communities we serve.

ORGANIZATIONAL ALIGNMENT

We have a strong, shared connection to our purpose.

Enabler: Create clarity and momentum around our mission, strategic priorities, and core values.



BELONGING



EQUITY



EMPLOYEE THRIVING

We ensure everyone can operate at their best.

Enabler: Maximize the unique skills and strengths of our people, empowering everyone with what they need to succeed.

TEAM PERFORMANCE

We shape cohesive, high-achieving teams.

Enabler: Team members support one another's wellbeing, growth, resilience, and results.



INCLUSION